

SUNTEC CITY LUNAR NEW YEAR 2026 CAMPAIGN

15 January 2026 to 1 March 2026

Terms & Conditions

1. SPEND & REDEEM

Redemption Method	Items Description	Min. \$68	Min \$128	Min \$188
		Max. 1 <u>Single Same-Day Receipt</u>		
Customer Service Counter(s)	Red Packets	✓	✓	✓
	\$3 Carpark Dollars	✓	✓	✓
	Fortune Hotpot Brick Set		✓	✓
Auto-credited to Suntec+ e-Wallet upon receipt approval	\$10 Suntec City e-Voucher (<i>Single receipt uploaded to Suntec+ App</i>)			✓

1) Spend & Redeem Terms & Conditions:

- Sign up as a Suntec+ Member to enjoy all promotions, unless otherwise stated.
- A maximum of **one (1) single same-day receipt** is allowed.
- Receipts must be uploaded to the Suntec+ App within the same date of purchase stated on the receipt.
- Redemption is based on member's qualifying single same-day receipt uploaded to Suntec+ App, with a date and timestamp within the campaign period of 15 January 2026 to 1 March 2026.
- All rewards are limited to 1 redemption per member per day. Rewards are available on a first-come, first-served basis and while stocks last basis.
- The following rewards: Red Packets, \$3 Carpark Dollars, Fortune Hotpot Brick Set, are to be redeemed at any Customer Service Counter from 10am to 10pm on the same day of spending. For verification purposes, kindly present the original receipt and/or charge slip at the Customer Service Counter.
- \$3 Carpark Dollars
 - Carpark Dollars will be credited to the member's account that submitted the eligible receipt, on the same day of spending.
 - Carpark Dollars redeemed will expire on 31 March 2026. Transfer or rollover of Carpark Dollars is not allowed.
 - Other existing terms and conditions of the Suntec City Carpark Dollars shall apply in this promotion, which is available at <https://sunteccity.com.sg/terms-and-conditions>.
- Fortune Hotpot Brick Set
 - The Fortune Hotpot Brick Set is strictly non-exchangeable and non-refundable in cash, credit, or in-kind once issued and after the member has left the Customer Service Counter.
 - The Management is not responsible for any defects, damage, or loss of the Fortune Hotpot Brick Set once issued.

- \$10 Suntec City e-Voucher will be credited to the Suntec+ Member's e-Wallet upon receipt approval. Please allow up to 24 hours for receipt approval.
- The management reserves the right to change or amend any of the T&Cs without prior notice.

2) **EVENT - POTSPERITY YUAN YANG**

- POTsperity Yuan Yang Event at Suntec City Atrium (Tower 1 & 2) will be open to the public from 11am to 9pm daily. Last entry into the event will be at 9pm.
- Sign up as a Suntec+ member for free entry to the event for a 15-minute play session. The event is recommended for children aged 4 to 12 years old. **Children are required to be above 100cm in height for safety reasons.**
- Children participating in the event are required to be supervised by a parent/guardian.
- Socks are mandatory for entry into the playground and are not provided.
- While stocks last for the custom roll red packets at the Lucky Roll Station.
- The Management reserves the right to amend any of the Terms & Conditions of this event without prior notice.

3) **EVENT – Mr Merlion & Friends: Prosperity Fest**

- The Mr Merlion & Friends: Prosperity Fest Event at Suntec City Atrium (Tower 1 & 2) will be open to the public from 5pm to 9pm (Thu & Fri) and 12pm – 9pm (Sat & Sun). Last entry into the event will be at 8.30pm.
- Purchase the \$88 bundle (consists of 5 plushies of your choice and 1 mahjong blind box) to enter the event for the interactive plush experience. While stocks last for all plush designs.
- Eligible participants who have purchased the \$88 bundle, may proceed to the mahjong table station to flip a mahjong tile. Participants who successfully flip and reveal the '發' tile stand to win a giant mahjong cushion (design given at random). While stocks last.
- The receipts at the retail pop-up zone and \$88 bundle are not eligible for redemption of mall rewards referenced in Section 1 of this Terms & Conditions.
- Meet & Greet: the Mr Merlion & Friends mascots on Sat & Sun at 2pm & 5pm (each session is 30mins and 1 mascot appearance during each session).
- The Management and Mr Merlion & Friends reserve the right to amend any of the Terms & Conditions of this event without prior notice.

4) **Limited-edition Golden Hotpot bag charm (Suntec+ Members Exclusive)**

- Suntec+ Members who have purchased the Mr Merlion & Friends' \$88 bundle at the Prosperity Event at Atrium (Tower 1 & 2) are eligible to redeem a limited-edition Golden Hotpot bag charm.
- Limited to the first 1,000 redemptions between 29 January 2026 to 22 February 2026. While stocks last.
- Present the original receipt (with the redemption sticker) at the Customer Service counter, along with Suntec+ loyalty QR code for redemption.
- Limited to one (1) redemption per member between 29 January 2026 to 22 February 2026. Photocopies, scanned images or digital/physical photographs of the receipt will not be accepted for redemption.

General Terms & Conditions for all promotions:

- For verification purposes, Suntec+ members must be present with their Suntec+ loyalty QR code, original qualifying receipt(s) and charge slip(s) at the point of redemption at Customer Service counters.

- Receipts should clearly show the store name, store address, receipt number, total purchase amount with payment method, date and time of purchase to be qualified.
- Receipt(s) with same receipt number from same store is only valid for one redemption.
- Split payment receipts, defined as payments meant for a single purchase but split across several days, will not be eligible for redemption.
- Receipts from the following are not accepted for redemption: money changers, post offices, banks/ATMs/financial services AXS/SAM, bill payments, carpark, lottery tickets, purchases from retail outlets specialising in the sales of tobacco products, pushcarts, temporary vendors/pop-up shops of non-tenants at Suntec City at the mall's promotional spaces, purchases from Suntec Singapore Convention and Exhibition Centre, cash cards/stored value cards top-up, purchase of tenant/Suntec City vouchers or gift cards, online purchase of goods with in-store pick-up, deposit payments, split payment bills, pre-settlement bill, and order forms. This list is not all-encompassing and is subject to changes at our management's sole discretion.
- Eligible spending for redemption excludes store discounts, redemption of any rewards/loyalty/privilege points / pre-purchased deals or coupons from bank/credit card/stores or other third-party organizations.
- When paying with Suntec City and merchants' vouchers, the member will earn Suntec+ Points based on the purchase amount on the receipt, inclusive of the vouchers. Members will earn Suntec+ Points on the outstanding purchase value of at least S\$20, after deducting the value of any other vouchers or national savings scheme redemptions.
- Transactions with payment mode made via the redemption of points/cashback from third-party organizations (Shopee coins, Kris+ miles, GrabRewards points, Fave Partner Cashback, etc) will not be eligible for redemption.
- All rewards are valid while stocks last and are strictly not exchangeable.
- e-Voucher is non-refundable and/or non-exchangeable for cash or in kind. Other existing terms and conditions of the Suntec City e-Vouchers and Carpark Dollars shall apply in this promotion.
- By participating in Suntec City's promotions, you consent to the collection, use, disclosure and/or processing of your information by us, our agents, our marketing partners, our business partners and/or our authorised service providers for the purpose to facilitate promotion redemptions only.
- Suntec+ programme terms and conditions apply to all promotions, which is available at <https://sunteccity.com.sg/terms-and-conditions>.
- The Management reserves the right to replace all or any of the items with products of similar value and/or change or withdraw offers without prior notification.
- In case of disputes, the decision of the Management shall be final and binding. Other terms and conditions may apply.